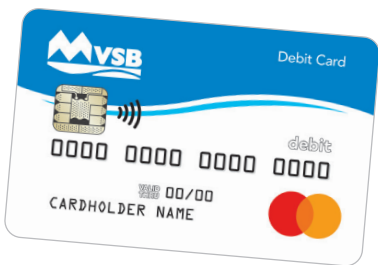


# Just Tap, Insert or Swipe!



Your debit card is equipped with chip and contactless technologies for added peace of mind and convenience. You can tap, insert or swipe your card anywhere Mastercard® is accepted.

To "tap" or make a contactless purchase:

1. Look for the contactless symbol at checkout.
2. Tap your card in front of the payment terminal and hold it in place until you hear a beep or see a green light.
3. Follow any instructions on the screen to confirm your payment.



## Swap Your Card Info with CardSwap

Update over 100 of the top online retailers and subscription services with your new MVS B debit card information all in one place - with CardSwap. Log in to online banking or the MVS B app and find CardSwap in the Services menu.

## Add Your Card to Your Mobile Wallet

Access your card at the touch of a screen right from your phone's mobile wallet. Don't forget to add your card to Apple Pay®, Samsung Pay or Google Pay® to pay online or in person anywhere mobile wallet is accepted.



## Keeping Your Cards Safe

When it comes to the security of your card, proactive monitoring makes all the difference. Our Fraud Center monitors card activity and alerts you when a suspicious card transaction is detected. To help us, we ask that you please:

1. Monitor your accounts regularly and let us know if there is a transaction you do not recognize.
2. Notify us if you will be traveling out of state by calling, stopping by, or submitting a secure message in online banking or on the MVSb app.
3. Keep your contact info up to date with us so we can reach you. You can do so by calling, stopping by or submitting a change of contact info form in online banking or on the MVSb app.

## Manage Your Card Online

Control when and how your debit card can be used and receive customized spending alerts.

Find Manage Cards in the Main menu in online banking or the MVSb app. Use it to:

- Set spending limits based on the amount or location.
- Receive real-time alerts based on your card activity.
- Temporarily freeze or unfreeze your card.

## Report Your Card Lost or Stolen

During business hours: Call us at **800.922.6872**

After business hours: Call Telephone banking at **800.394.8769** or our Card Center at **888.297.3416**

*If you report a card after hours, please also contact us or stop by during business hours to be issued a replacement card.*



**800.922.6872** [mvsb.com](http://mvsb.com)